




PROGRAMME AT A GLANCE

-  Harvesting innovation
-  Attracting new talents and skills
-  Customer service excellence
-  Planning and governance for improving quality of life in cities
-  Mobility as a Service and the new combined mobility paradigm
-  Operational excellence
-  Funding & Financing

	Sunday 09 June 2019	Monday 10 June 2019	Tuesday 11 June 2019	Wednesday 12 June 2019	Thursday 13 and Friday 14 June 2019		
Morning	Technical Visits	 Happy leaders, happy staff, happy customers  Finding the balance between funding and financing  Establishing a Public Transport Authority  Cooperating with the authorities for security on transport networks  Safety: the invariable mantra for public transport  Expo Session	 Increasing efficiency of bus networks: from bus priority schemes to BRT  From smart ticketing to account-based ticketing  Going beyond the limits of metro automation through digitalisation  Host Session: the Stockholm way  To dock or not to dock? Building smart two-wheeler-sharing systems  Expo Session	 Taxis and ride-hailing: destined for partnership?  Roadmap for transition to clean bus fleets in emerging economies  Art in Transit  The rise of new mobility services: managing changes and disruptions  A deep dive for untapped revenue sources  Expo Session			
		 Coffee Break		 Coffee Break		 Coffee Break	
	 A data-driven business  How to integrate fleets of shared autonomous vehicles with public transport  Public transportation moves forward with AI and Internet of Things  Recruit, retain and reskill tomorrow's workforce  Roll-out and management of e-bus fleets  Expo Session  Expo Session  Easier said than done: doing right by the customer	 Contracting for innovative transport services  Artificial intelligence and smart technology in public transport  On-demand shared transport: optimising mobility services with new technologies  People first: improving the urban experience with public transport  Tackling the challenges to operating fleets of e-buses  Expo Session  Expo Session  E-buses for the masses	 Understanding customer expectations and behaviour  Reform and integration of informal transport services in cities  Digital tram: tomorrow technologies are already there  Beyond the battle for the kerb: adapting cities to new mobility?  Putting our best drivers behind the wheel  Expo Session  Expo Session  The operation and maintenance cookbook for public transport				
Lunch	 Building healthy cities with transport policies  The efficient delivery of major rail projects  Lunch Break  Studio Session  Awards Session	 Different MaaS Models in Scandinavia  Perspective and priorities for the EU policy on urban transport  Lunch Break  Studio Session  Awards Session	 The faces of public transport in 2030  On-demand ride sharing: learn from the pioneers  Lunch Break  Studio Session  Awards Session				
Afternoon	General Assembly (for UITP members only)	 MaaS: creating value for all business partners  Is the Public Private Partnership business booming?  Diversity: improving the public transport workforce  Public transport's role in shaping our cities  China's transport investments abroad: current trends and opportunities  Expo Session  Expo Session  Dating vs marrying: PT's new relationship with automation	 Keeping ageing railways fit for growing ridership and expectations  Open-data policies to drive your business  Building resilient transport systems in Eurasia during global climate change  Gender inclusive mobility planning  Harvesting innovation for urban mobility  Expo Session  Expo Session  Fifty shades of public transport	 Zero failure: the promises and challenges of predictive maintenance  Automation and robotics in public transport  The science of persuasion: nudging customers and employees for greater performance  Ticketing & payment: how hard can it be?  The future of urban mobility: walking or flying?  Expo Session  Expo Session  The planning and governance of urban mobility: the devil is in the detail			
	 Coffee Break		 Coffee Break		 Coffee Break		
Evening	Welcome Reception	 Urban transport policies for more liveable and competitive cities  Expo Session  Expo Session		 Redefining public transport  Expo Session  Expo Session		 Closing Ceremony  Expo Session  Expo Session	
	UITP welcomes you on its stand		Networking Dinner				

Technical Visits & Post Summit Tours

Technical Activities

Plenary Sessions

Lunch Sessions

Parallel Sessions

Poster Sessions

Workshop Sessions

Expo Sessions